

Product : GSM

Model : SGH-E840

Sep. 20, 2007

SUBJECT : Firmware Updating of Touch Key**1. Purpose :**

- In order to inform repair engineers of technical information.

2. Symptom :

- Improvement of Touch Key sensitivity

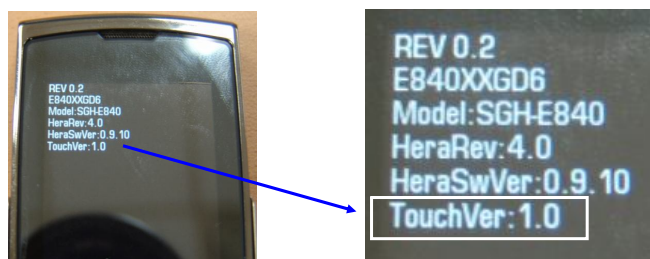
3. Change:

- Touch Version : 1.0 -> 2.0 (to improve the level of recognition)

3. The way to check the existing Touch Version:

1. Input Key String ***#0206*8376263#**

2. Check whether the Touch Version is **1.0** or **2.0**. (Ver 2.0 is the most optimized version currently)

**4. Repair Instruction :**

In case of Touch Version 1.0,

Engineer might make the improvement by touch key firmware update.

But, mostly the touch key sensitivity depends on the feeling & condition of individual user.

1. Download the latest SW Version released after 28.May
(Touch Version 2.0 applied to SW from after GE3)

2. Input Key String ***#9998*86824#** to update of Touch Version 2.0
(It needs about 10~20sec to complete downloading)

3. The message **"Touch Code Download Completed!"** will appear after completing update

4. Check the Touch Version be changed 1.0 into 2.0 after Inputting Key String ***#0206*8376263#**



Message of Completion